

“CMS is a tremendous asset to our company,” _____

*said April Crow of
Architectural Pools and Spas.*



“I serve as general manager of sales and both the owner, Demetre Kyriakos, and I are always out in the field for sales presentations. CMS allows our clients to get a real person, representing our individual company which provides a superior level of customer service over traditional voice mail.”

When your company needs a professional, experienced partner who will represent you and your company, impeccably – **CMS answers the call.**

From its home operations in Savannah, Georgia, CMS services a diverse client base on the local, regional and national level and can be contacted by calling:

1-800-868-2080

or online at

www.cmscom.net



CMS

customer contact center



Messaging

Scheduling

Office Management Solutions

CORPORATE MESSAGING SERVICES, Inc
Nationwide Service since 1988



“When we decided we needed to hire the pros, CMS was an easy choice,” stated George Pilibosian, co-owner of Proper Form, a personal training and fitness studio in Miami Beach, Florida. “Unlike some of the others we considered, CMS was extremely accommodating and offered the rare option of integrated scheduling software in addition to their other messaging services and since scheduling is at the heart of what we do, it’s essential that we get it right – if there’s an appointment cancellation, CMS notifies us immediately so we can fill that open slot and maintain optimum productivity – they really feel like a partner in the business.”

“As soon as we began using CMS, the improvement in our office environment was tremendous,” explained Lorraine Kirk, office manager of Children’s Endodontics in Nashville, Tennessee. “Just knowing we have a professional service to help schedule appointments and receive our after-hours calls is such a huge relief. It’s amazing the improvement they have made in our day-to-day operations.”



Through its IRIS personal assistant and 24-hour live TeleMessaging Support Center, CMS is able to provide the communications link customers need to remain in constant contact with clients and vendors. This service is extremely beneficial for those who spend the majority of their workday overseeing out-of-office responsibilities.

“We always like to reassure our customers that we are answering calls on their behalf,” says CMS president and CEO Richard Bensman “When a call is routed to our center, we aren’t answering as CMS, we are answering professionally, courteously and solely as our client’s company.”

Beyond providing an extensive range of traditional answering services and a full-service call center, CMS also offers a unique Appointment Scheduling Option with Web Interface. This technology enables CMS agents and the client’s staff to view, schedule or cancel appointments simultaneously, without the risk of double booking.

From doctor’s offices to home services companies to fitness centers, when appointments need to be scheduled, CMS is there to lend a hand.